APPLICATION FILING DATE: NOVEMBER 9, 2001

TITLE: SYSTEM, METHOD, AND COMPUTER PROGRAM PRODUCT FOR REMOTELY DETERMINING THE

CONFIGURATION OF A MULTI-MEDIA CONTENT USER

Inventor(s): SHAPIRO, JODY J. APPLICATION No.: 09/986,683

ATTORNEY DOCKET No.: 450100-04865

SHEET 1 OF 1

REPLACEMENT SHEET FOR FIG. 6

